

BANK OF UGANDA

OFFICE OF THE DIRECTOR
PROCUREMENT AND
DISPOSAL DEPARTMENT



37-45 KAMPALA ROAD,
P.O. BOX 7120,
KAMPALA

DIRECT LINE 256-414- 233715
GENERAL LINE 256-414- 258441
FAX LINE 256-414- 258069
TELEX 256-414- 61059

CABLES UGABANK
Email info@bou.or.ug
Web site www.bou.or.ug

PDD.001.1

July 11, 2022

All Bidders

**RESPONSE TO THE REQUEST FOR CLARIFICATION REGARDING THE
TENDER FOR SUPPLY OF SERVERS - BOU/SUPLS/21-22/00274**

Reference is made to the advertisement that was made in The New Vision of June 30, 2022 and The Monitor News Paper of July 05, 2022 respectively and the various requests for clarification received from prospective bidders

Please find attached Bank of Uganda response to the requests for clarification for your information.

A handwritten signature in blue ink, appearing to read 'Bash N. Byarugaba'.

Bash N. Byarugaba
Ag. Director

ANNEX 1

RESPONSE TO THE REQUEST FOR CLARIFICATION REGARDING THE TENDER FOR SUPPLY OF SERVERS- BOU/SUPLS/21-22/00274

Reference is made to the various communications to the Bank regarding the above tender. Please see below response to issues raised ;

No.	Item	Issue raised	Response
1.	Subject of procurement (Supply of Servers)	The requirement is for only Supply, not a Supply, Installation and Maintenance & Support thus some clauses(ITB 11(i), clause (j), (k) and (l)) are restrictive.	As indicated in the Statement of requirements, this tender is not only for supply of servers but also for 3-Year Onsite support with next business day response.
2.	ITB 11(i), clause (j) J) Documentary proof that the company has supplied servers worth at least UGX 800,000,000 to at least three entities in the last five years, which the Bank may contact for verification. (attach duly signed Purchase Order or signed contracts)	ITB 11(i), clause (j) of the Bid Data Sheet is restrictive.	Given the value of the procurement, this requirement is necessary to confirm the bidder's capacity to supply through historical evidence of similar assignments performed. Please note that UGX 800,000,000 is an aggregated sum of contract values for the choice entities and more within the last five years.
3.	ITB 11(i), clause (k) k) Bidder should have service delivery partnership status for the proposed product for post-installation maintenance.	i. ITB 11(i), clause (k) of the Bid Data Sheet is restrictive. ii. HP has only 2 technology companies in Uganda that have approved service Centres. iii. HPE has authorized resellers, in any need for warranty services, support or repairs, the universal logistical arrangement is to deliver the equipment to the approved service center which are known to everybody but not to restrict the contract for supply of	The Bank requires the potential bidder to have service delivery partnership status for the proposed product for post-installation maintenance to guarantee quality of service since such status is achieved after satisfying a quality criterion with the manufacturer. This would require an HPE Service delivery partner or any information that such support will be provided by the bidder in partnership with any HPE Service delivery partner.

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No.	Item	Issue raised	Response
		the equipment to the service centers.	
		iv. This condition together with other unfair conditions in the current tender which never appeared in the previous related tender be removed.	This is a new tender and each tender has its own unique requirements.
4.	ITB 11(i), clauses include (l) l) Bidder should have atleast three (03) locally based certified engineers on the proposed product for post-installation support.	ITB 11(i), clause (l) of the Bid Data Sheet is restrictive. Some of the suppliers have regional operations and hence we share resources regionally, so when you specifically tag the requirement to only local engineers, it may restrict us.	Given the nature of the Bank's operations /local engineers are required for fast response. This is based on the premise that the bidder will be able to provide the onsite support with next business day response as requested for in the bidding document.
5.	Bid submission deadline is July 14, 2022	Request for extension of deadline given that the Bid security takes 3-4 working days depending on how busy the bank is, applying for HPE server prices involves different approval processes and also takes another 3-4 working days, applying for an HPE Authorization letter also involves different approval processes and stages,	This is noted. The deadline for bid submission has been extended to July 26, 2022 at 11:00AM.

BRB